

Case Study



Client

Hexagon Care services

Sector

Social Housing

Services

Legionella Risk Assessments
Water Hygiene Monitoring
Legionella Awareness Training
Reviewing of Risk Assessments

Project Overview

AEC undertook Legionella risk assessments on behalf of Hexagon Care's supported residential accommodation properties. The extensive property portfolio incorporated a variety of dwelling types, ranging from small scale residential housing units to large purpose built and specially adapted properties inclusive of education facilities.

AEC's Approach

AEC were required to complete the programme of works within occupied sites, in line with client stipulated timescales, whilst ensuring strict adherence to Hexagon Care's established access policy.

Through the utilisation of our dedicated Resource Team AEC ensured direct contact with designated contacts to arrange suitable appointments and where required provided advanced notice of attendees' details on sites where enhanced security protocols were in place.

In recognition of the requirement to remain flexible and considerate when working within residential settings particularly those occupied by young and potentially vulnerable residents, AEC liaised directly Scheme Managers, Support Workers and Teachers to ensure our site-based activities were carried out in a sympathetic and discreet manner, with the overarching aim of minimising interruption to the daily activities of residents.

AEC's highly skilled Legionella Consultants qualified to BOHS and City & Guilds Legionella Management standards, conducted Legionella risk assessments strictly in accordance with BS8580 and L8 ACOP regulations to over 40 properties within Hexagon Care's national

The risk assessment reports included site observations, risk analysis, temperatures, recommended procedures and remedial actions where required, photos and schematic drawings.

Once completed, our consultants guided the compliance team through the risk assessment and highlighted the need for remedial actions and a programme of water hygiene monitoring to be implemented at the properties.

This included:

- Monthly temperature checks
- Shower head cleaning and disinfection
- Cold water tank inspections
- TMV servicing

AEC continue to support Hexagon's compliance team with water hygiene services, annual reviews, training courses and consultancy.

Testimonial

“AEC have been providing this service to our company for a number of years and have always been reliable and discreet, both of which are key to our business.

The thing we most liked about AEC was the impartiality of their advice as they do not offer a service to rectify defects as many other providers do. ”

Paul Edwards, Head of Estates & Facilities Management

Contact

If you would like to discuss compliance within your workplace, please contact our team



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